

**Patient** 

Surgery

al Meeting

Glossop Hadfield Howard Street
Patient Participation Group

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1. Present: JA (Chair), GA, VM, HB, LA, IE, CE, LF, JM, Dr LDu, SS

Apologies: BT, CM, LB, BL, MW, AR, VT, GJ, MF, JB

2. Minutes: Proposed: CE, Seconded: HB

## 3. Matters Arising:

- I) **Triage**: LF reported that the responses to the recent survey were mostly very positive. One issue related to the times that Triage was available and a result has been to alter the opening times to 5 a.m until 3 p.m. It is not open at night as there is nobody to monitor the forms and such referrals may be more appropriately dealt with by NHS 111, as they are more likely to be mental health related. LF continued to describe the 'stack' of referrals that await staff. There are 2 reception staff, with LB as back up to allocate these into categories for triaging.
- ii) **Hadfield Noticeboard**: all is now complete, with thanks to Ruth from The Bureau and HB.
- iii) **NAPP AGM**: there is nobody available as a rep on the day, but all the minutes will be distributed when received

## 4. PPG Items:

Website Review: this is continuing. Thanks were expressed to those who had participated. VT has made alterations as suggested and appreciated the helpful contributions.

## 5. Surgery Items:

I) LF: The pharmacies currently run minor ailments clinics. If a patient has free prescriptions, then these are also free from the pharmacy. However, Derbyshire is withdrawing this service from 25.3.25. This will increase the surgery's workload as GPs will then need to see those cases that would have gone to the pharmacies (e.g. lice, worms).

## 6. **Dermatology Clinic:**

VM reported that only 3 responses have been received regarding the forthcoming closure of the Dermatology service in Glossop (Derbyshire will not fund it). If there is to be a response it will need to be Glossopdale wide, in order to reflect local views.

LF said that currently, there is a weekly clinic, with Dr LDu alternating fortnightly with a consultant. There are approximately 40 patients per fortnight, with the majority from Glossop. Tameside Hospital does not have a Dermatologist, so if a referral is required, Chesterfield would currently be the option, or wherever Tameside/Greater Manchester decided to locate a clinic. Dr LDu noted that there is a national shortage of dermatologists; he said that there is no information yet available on what will happen after March 2025, although there is a meeting planned for such a discussion.

Discussion focussed on whether the local MP could be engaged to pursue the issue; it was considered that more information would be required. IE agreed to take the issue to the PCN.

- 7. Glossop Joined Up Care: there is no further information.
- 8. **Derbyshire PPG**: likewise.
- 9. **AOB**:
- i) GA passed round a print-out of the government's consultation on "Change NHS" (this can be accessed via <a href="www.change.nhs.uk">www.change.nhs.uk</a>) and raised concerns about the services that appear to be reduced/ ending. LF and Dr LDu said they had been involved in the government survey (Change: help build a health service for the future) which is requesting both public and workforce engagement in the process of change.

  Again, there was discussion about the services that have been withdrawn and the need, in Glossop, for an increase in accessible services such as a "Neighbourhood Health Centre".
- Dr LDu commented that, while the PCN are fighting hard for Glossop services within Derbyshire, the area is very small in relation to the whole county. He noted too, that the recent budget changes to the employer's element of National Insurance contributions will cost the practice approximately £100.000 if there are no amendments for GP services. There are currently GPs available (some newly trained) but no money to employ them.
- ii) Informal Meeting Times: JA has canvassed PPG members regarding a move of meeting times from evenings to either mornings or afternoons. The majority verdict was for a move to afternoons with this starting in the New Year.

In summary, both formal and informal meetings will alternate each month, on the second Tuesday at 1.00p.m, in the conference room at Howard Street.

VM will send a list of meeting dates for 2025 in the near future.